

01-Jan-23

	No Plan	<u>Lite</u>	<u>Standard</u>	<u>Premium</u>
Response Time	8hrs	4hrs	2hrs	2hrs
General Support Tickets	\$75.00ea	10 Tickets	15 Tickets	40 Tickets
Report Updates & Basic Modifications	\$175.00 ea	\$125.00ea	5 Reports	10 Reports
Points of Access	2	4	4	4
Install Payroll and Version Updates	Quote Required	1 Update/Yr	2 Updates/Yr	2 Updates/Yr
Payroll Yearend and TD1 Updates	\$225	Included	Included	Included
Year-End Procedure	\$150.00	Included	Included	Included
Annual Data Health Check	\$800.00	\$800.00	Included	Included
Data Repair	Quoted	Quoted	Quoted	Quoted
System Usage Check-In	1 Per Year	1 Per Year	4 Per Year	6 Per Year
Weekend and Holiday Support	Available	Available	Available	Available
Training and Updates				
Spire User Manual	Premium Applies	1 User	5 Users	10 Users
Gemini Logic's Knowledge Base	Included	Included	Included	Included
Remote Training Session	\$550.00/ea	1 Included	1 Included	3 Included
Gemini Logic Newsletter	Included	Included	Included	Included
Product Update Notification	Opt-In	Included	Included	Included
Total Points Available to be Allocated		80	140	260
Valueo	lat:	\$3,125	\$5,336	\$10,009
Price (Annual)	<u>N/A</u>	\$2,500.0 <u>0</u>	\$4,000.0 <u>0</u>	\$7,000.00